Anchorage Equal Rights Commission

632 West 6th Avenue, Suite 110 Anchorage, Alaska 99501

Discrimination Complaint Hotline (907) 343-4343

For deaf and Hard of Hearing Persons Dial 711 for Alaska Relay Service

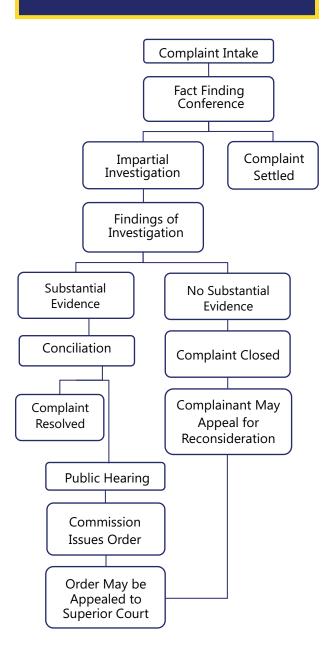
Fax: (907) 249-7328
E-mail: AERC@muni.org
www.muni.org/aerc
f :Anchorage Equal Rights
Commission

History

The Anchorage Equal Rights Commission is governed by nine commission members who are appointed by the Mayor and confirmed by the Anchorage Assembly.

The Commission was established in the Anchorage Charter in 1975 as the Municipal law enforcement agency charged with preventing and eliminating unlawful discrimination under Title 5 of the Municipal Code within the geographic boundaries of the Municipality.

AERC Complaint Process



This brochure is provided by the Anchorage Equal Rights Commission. For additional copies and other publications, please contact our office at 343-4342 or check online at www.muni.org/aerc.



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FREE AND CONFIDENTIAL
Services
Translators Available

Walk-Ins Welcome

www.muni.org/aerc AERC 632 W. 6th Ave. Ste 110 Anchorage, AK 99501

The Role of the **AERC**

The Anchorage Equal Rights Commission

and its staff enforce the law by impartially investigating and resolving complaints alleging illegal discrimination or harassment based on:

- Race
 - Pregnancy
- Religion
- Parenthood
- National
- Physical

Origin

Disability

Color

Mental

• Sex

Disability

- Gender
- Marital
- Identity

Status

- Sexual
- Age
- **Orientation**
- Retaliation

Discrimination is unlawful in:

- Employment
- Housing
- Public Accommodations
- Practices of the Municipality
- Educational Institutions
- Financial Institutions All entities doing business within the boundaries of the Municipality of Anchorage (from Girdwood to Eklutna) are subject to this law.

Our Services Are FREE!



Eliminating Discrimination Through Enforcement & Education

How can the Anchorage Equal Rights Commission help you?

If you feel that you are being treated differently, call our office and a staff member will listen to your concerns and advise you of your rights and responsibilities.

AERC Office Number: (907) 343-4342

Discrimination Is Against the Law!

How can I file a complaint?

A complaint may be started by calling or visiting our office. The AERC staff will assist you in preparing a complaint after listening to your concerns.

What happens after I file a **complaint?** (See "AERC Complaint Process" on back)

In most cases, a meeting is scheduled to hear both sides of the story and to possibly reach an agreement. If an agreement is not reached, the investigation continues until a determination is made.