



## BERTA'S BRIEFINGS

### REPRESENTATIVE BERTA GARDNER

Serving Geneva Woods, College Village, Green Acres, Tudor, Taku & Campbell Par

Write Me: 716 W. 4th Ave Ste 340

Anchorage, AK 99501-2133

Call Me: 1-800-331-4930

E-Mail Me: [Rep\\_Berta\\_Gardner@legis.state.ak.us](mailto:Rep_Berta_Gardner@legis.state.ak.us)

My Website: <http://www.repbertagardner.com>

Facebook: <http://www.facebook.com/BertaGardner>

**MARCH 6TH, 2012**

## Another Way to Get Help with State Government

Dear Friends and Neighbors,

I have just been appointed to a legislative committee to review candidates for the Alaska State Ombudsman. The Office of the Ombudsman is a state agency, housed in the Legislative Branch, which helps people resolve problems with the state.

The Alaska Legislature created the Office of the Ombudsman to make sure that government follows the rules and treats all citizens fairly and reasonably. The Ombudsman is a non-partisan, impartial fact-finder. The Ombudsman takes no sides in a dispute, but if she finds a problem, she will confront the agency and recommend a solution.

Are you having problems with state government? I recently met with State Ombudsman Linda Lord-Jenkins and she reminded me that no matter where you live in Alaska, you can contact the Ombudsman to investigate a complaint against a state government agency or employee.

To reach the Ombudsman by phone, dial 1-800-478-2624 toll-free anywhere in Alaska. You can also contact the office through its Internet Web site at [www.state.ak.us/ombud](http://www.state.ak.us/ombud). You can also write to



*Representatives Gardner and Kertula met with Senator Mark Begich when he visited the Capital this week. It is always a pleasure to speak with the Federal Delegation.*

them at Post Office Box 101140, Anchorage, 99510-1140, or fax at (907) 269-5291.

So, if you are having problems with state government that you have been unable to resolve, and you think the state is doing something wrong, contact the Alaska State Ombudsman today.

I'm Berta and I'm still listening,

A handwritten signature in black ink that reads "Berta". The lettering is cursive and somewhat stylized, with a large, rounded 'B' and a trailing 'a'.

### ***Quote of the Week***

When complaints are freely heard, deeply considered and speedily reformed, then is the utmost bound of civil liberty attained that wise men look for.

**- John Milton (1608-1674), English poet and political writer, from *Areopagitica* (1644), Milton's argument for freedom of the press before Parliament of England 1644.**